

**Summary of Comments on Completed Evaluation Forms 2010/11**

**Comments below relate to training sessions between May and September 2010 where we only received 9 completed evaluation forms**

- Clash of training sessions with committee meetings
- Q & A session with experienced members
- Mock council meeting
- Tour of Civic Centre
- Training on Casework earlier in the programme
- Significant saving by holding sessions during the daytime or using experienced Cllrs to train new ones
- Sessions proved to be useful and informative
- Introduction courses very useful even though an experienced Cllr, continued to learn new information/skills over the induction period
- Every single session clashed with other Council meetings – already timetabled, no alternative dates were ever offered
- No attempt to compile briefing pack for those unable to attend
- Consider distance learning as part of the programme
- More and better opportunities for interactive learning
- Consolidated certificate for sessions attended

**Overview and Scrutiny – Performance & Finance – 31 January 2011**

- would like actual budgets to look at

**Safeguarding Adults – 3 February 2011**

- Member would like to accompany carers & officers on site visits

**Decentralisation & Localism Bill - 23 February 2011**

- would require further frequent update briefings

**O&S: Community Engagement – 28 February 2011**

- topic too big to be covered in 1 session

**Repeat Safeguarding Children & Corporate Parenting – 9 March 2011**

- offer twice yearly training and make it compulsory for all councillors

**Equalities Impact Assessment for Cabinet Members - 24 March 2011**

- Good presentation
- Should have a break in such long sessions

**Procurement - 25 May 2011**

- Excellent session
- Very thought provoking and challenging
- Wonderfully simple, simply wonderful
- Excellent presentation
- Important to maintain awareness of compliance

## Appendix 3

- Well put together
- Good and informative

### **Equalities & Diversity - 1 June 2011**

- A very nice informal atmosphere, allowed us to discuss very important equalities issues
- Discussions throughout the session were very interesting. Officer comments and experiences were excellent in understanding such issues
- Discussion was extremely useful

### **Social Media - 30 June 2011**

- Jessica Farmer's presentation was very good but Sharon O'Dea was too quick to finish her presentation
- Helpful
- Not planned to stimulate debate. This is what was missing
- Too much paper for training on social media. No introduction
- Is there council facility for us as Members to receive further IT essential info for setting up
- Excellent

### **Repeat Licensing - 8 September 2011**

- Well done

### **Assertiveness - 15 September 2011**

- Should provide a half day workshop on Assertiveness in the future
- Phrases & other tips very helpful
- Very good trainers
- An interesting experience, impressed by honesty of participants responses
- Filming and playing back the role play would be useful

### **Local Information system - 15 September 2011**

- Too much jargon, also curtailed workshop
- Lots of hard work gone into this project – very useful

### **Repeat Equalities Impact Assessment for Cabinet Members - 4 October 2011**

- This session has extended further my knowledge in this area
- Need to keep it short and sharp

### **Repeat Equalities & Diversity – 10 October 2011**

- Very useful & interesting
- Well done
- Thanks, interesting
- A very well produced event, putting over a complex subject in an easy way
- Superbly delivered
- Good course, good scenario well presented

## Appendix 3

### **Scrutiny: Community Involvement & Community Leadership – 19 October 2011**

- Help me engage better with my residents
- That my frustrations with poor officer response are universal, at least among backbenchers
- Different roles of Councillors

### **Repeat Safeguarding Adults - 25 October 2011**

- Seamus Doherty is a good trainer
- Too many points on the slides, not easy to read or follow when presented
- A very useful session
- Need to highlight good results
- Make sure the computer works or the time is wasted
- Thank you Seamus, very useful
- Good course

### **West London Waste - 25 October 2011**

- Leaflet to be produced and please distribute borough wide
- Good development course
- Very interesting, especially the action plan

### **Repeat Personnel Appeals Panel – 2 November 2011**

- Tea and biscuits good idea
- Well worth attending this training

### **Scrutiny: Being a Scrutiny Lead Member – 15 November 2011**

- Fun way to learn
- How to identify areas I know too little about